

ID Requirements.

Correct as at 3 June 2020.

Personal Customers.

Before we can provide you with financial products or services, we're required to collect information from you to verify your identity.

If you're a new customer, you'll need to provide a minimum of the following pieces of identification:

Under 18

- Birth Certificate²
or
- Reference from school recording your full name and date of birth.

Over 18

- A current Australian Drivers Licence which contains your current residential address
or
- 1 x Primary ID document
and
- 1 X Secondary ID document.
(examples are listed below)

If you have recently moved from overseas you will also need your Tax Identification number for each country of tax residency.

Examples of Primary Documents (must contain your full name and date of birth).

- Passport (current or expired less than 12 months ago).
- Birth Certificate².
- Licence or Permit issued under state or territory law.
- National, State or Foreign Issued Identity Card (eg. Proof of Age Card) - must include a photograph and a signature².
- International Travel Document (e.g Immi card)².
- Citizenship certificate².

Examples of Secondary Documents (must contain your full name and current residential address).

- Notice from Rating Authority less than 3 months old.
- Utility bill less than 3 months old.
- Notice issued by any Commonwealth, State or Territory or local government agency (e.g Australian Tax Office) that is less than 12 months old.
- Centrelink Pension Concession Card.

Where a specific document is used for verification, this may be either an original document or a certified copy of the original document. Documents requiring certification must be certified by an acceptable certifier as listed on Hume's Remote Identification Form available on our website. We are required to verify your identity, this applies to Australian financial institutions such as Hume Bank under the Anti-Money Laundering and Counter-Terrorism Financing Act.

1) Further documentation may be required at the time of opening an account with Hume Bank.

2) If issued by a foreign government and written in a language that is not understood by the person carrying out the verification, must be accompanied by an English translation prepared by an accredited translator.

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Business Customers.

We'll need your business details to get started^{1,2}

- ABN or ACN.
- Registered business name.
- If applicable, Trust deed (or Variation to Deed).

New to Hume Bank? We'll need to verify your ID as well as your business details. Refer to our Personal Customer ID Requirements on page one and documentation list below.

For more information on methods to complete your identity check, please attend a branch or contact us on 1800 004 863.

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- National, State or Foreign Issued Identity Card (eg. Proof of Age Card) - must include a photograph and a signature².
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